



RMA – Direct and Fast

With the new RMA management, partners and customers benefit from ARCTIC as a central contact point

First-class service and the direct and comprehensive support of partners and customers is very important to ARCTIC. With the new RMA management, customers and trading partners now benefit from ARCTIC as a central contact point.

As the only cooler manufacturer, ARCTIC offers the possibility of an immediate and quick RMA without detours. The onsite support acts as a direct link for the technical support and covers repair or replacement of all ARCTIC products* – no matter if they have been purchased through ARCTIC or have been bought anywhere else.

Under the motto "everything from one source" sales partners should be disburdened and simultaneously it shall increase the quality and efficiency of the service for the customers.

The environment also benefits: The direct submitting to the ARCTIC support center is not only the easiest and fastest way, due to the optimized logistics the CO emissions are reduced in addition.

*Only a few articles still have to be handled by the trade. Of course, our support service will inform you immediately in such a case.

CONTACT FOR ARCTIC SUPPORT

Service Hotline
+49531 60945294

Support via Email
eng@support.arctic.ac

Shipping Address
ARCTIC GmbH
Fasanenkamp 12
38108 Braunschweig

15 Years of Expertise

ARCTIC does not only play in the top league of the cooling specialists ever since, ARCTIC initiated the trend towards quiet cooling systems for desktop PCs and left a distinct mark. In 2001 the Swiss engineer and company founder Magnus Huber has

determined to fight against loud computers – today, the still privately-owned company with locations in Germany, Hong Kong and the USA offers one of the world's largest ranges of CPU and GPU coolers. Maximum compatibility, first-class performance and lowest volume convince enthusiasts in over 45 countries around the globe. With the competence of an unique expert knowledge from 15 years of (pc) noise minimization ARCTIC is building out its portfolio through high-quality sound products and office equipment.